

## **Provider HIPAA Compliant Submissions, Claims Edits, General Billing Problems, MH and MR Providers**

### **HIPAA Compliant Submissions:**

Providers and billers may submit electronic claims in a HIPAA format (837 transactions) only after testing with the Department. Please contact the EMC Enrollment line at 287-4050 if you are interested in testing HIPAA transactions.

### **Claims Edits:**

The most common errors seen in claims processing continue to be incorrect place of service and incorrect use of servicing and billing provider ID numbers.

Please remember that you must use new place of service codes and they must be two digits. There were currently over 30,000 claim lines that have been denied because of incorrect place of service information.

Remember to use your billing provider ID, not servicing provider ID, in block 33. In block 24K, use a servicing provider ID number when required; otherwise, leave it blank. There are over 20,000 claim lines that will not be paid because of these errors.

Special instructions for mental health and substance abuse treatment providers will soon be available on the web regarding when to use servicing providers numbers.

### **General Billing Problems/Claims Edits Enforced:**

A lot of errors have been caused because providers are not following billing and EMC instructions. In the past, the MMIS corrected several errors for providers. For example, if the units or quantity field was left blank, the value defaulted to one. If there were inappropriate blank lines in EMC submissions, they were ignored. This is no longer true. In the interest of accuracy and efficiency, edits are being enforced. Please reread your billing and EMC instructions to be sure you are following them fully.

### **Mental Health and Mental Retardation Providers:**

The Department has experienced certain systemic errors processing claims for MH and MR services and is working diligently to correct them. We expect this to result in many more claims processed for MR provider types next week, with payment related to these claims being made to the following week.

MH fixes will follow.

Clarification on Mental Health and Substance Abuse Service Billing Requirements can be found at:

[http://www.maine.gov/bms/billing\\_manuals.htm](http://www.maine.gov/bms/billing_manuals.htm) .